

There's cold in them hills

Juliet Morris
Project Officer
Care & Repair Cymru



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Improving Homes, Changing Lives
Gwella Cartrefi, Gwella Bywydau



www.careandrepair.org.uk



0300 111 333



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13 agencies, 84 caseworkers, 46 technical officers, 39 handypeople ... 100's of contractors



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“My house is now lovely and warm thanks to Care & Repair. It hasn't felt like this for years.”





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"I think due to the generation of our clients they are the age that they get on and make the best of a situation."



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“A client I visited rarely used his heating. On every visit he always wore 2 cardigans and a beanie hat. He did not feel that there was a problem but the house smelled of damp. The property was isolated and deteriorating. His neighbours were a lot younger and some he had never even met. His only means of getting out and meeting other people of his own age was his car which he desperately wanted to keep on the road as he liked to go to his weekly club. A lot of his income was going on running the car with insurance, tax, MOT costs and fuel. He never had the heating on when I visited and on one occasion it was bitterly cold outside but the internal temperature was not, it was freezing.” .”



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“she was concerned that having multiple appliances using electric would increase her bills so she would keep her milk and meat etc on the back step.”.



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“the house is riddled with damp and the only form of heating is a small electric heater and fan heater. For hot water she boils kettle and has a wash down daily”



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“Wendy said she was freezing and did not know what to do to get warm”



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“The condition of the Welsh housing stock, prevalence of older homes, current low energy efficiency of many homes and unacceptably high levels of fuel poverty create particular challenges for Wales.”



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“Housing needs to be maintained for the generations to come. Even private homeowners are only renting the property in the long run and require support.”



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Thank you for listening.